

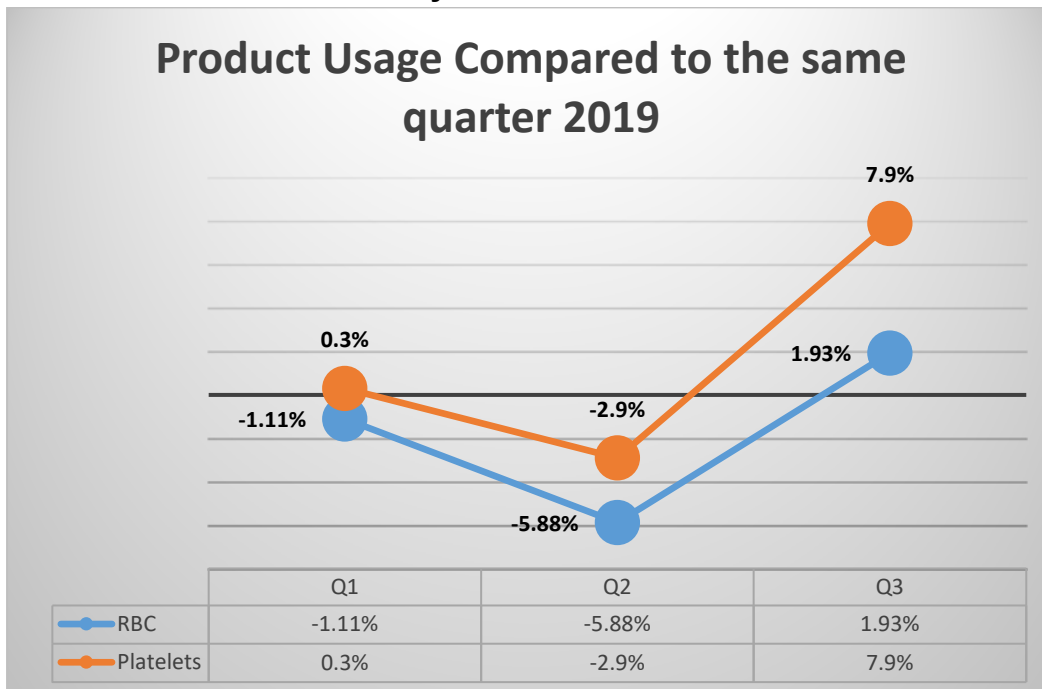


Quality Excellence Overview

February 2021



% Quarterly RBC National Demand



Overall demand for platelets stayed high nationally and began to increase in the third quarter of 2020. Red cells decreased for the first two quarters but then increased in the third quarter as hospitals began to ramp up elective procedures. One of the interesting national trends was a decrease in O negative demand and a subsequent increase in O positive demand as hospitals became stricter on right type transfusions.

Information from our Technical Services Supervisor

Reporting Transfers of Products

The FDA and AABB both require units to be identifiable and traceable to their final disposition. To ensure our products are traceable, hospital customers are required to record and report the transfers of our blood products. When a unit is transferred to another facility, this transfer must be reported to LifeServe. This not only provides an accurate audit trail of the unit but will also ensure the appropriate facility receives the billing associated with the transferred unit. If a transfer is not reported to LifeServe, it could also potentially delay a notification to the appropriate facility in the event of a recall or lookback notification. This makes it essential to document and report transfers concurrently when units are shipped to another location.

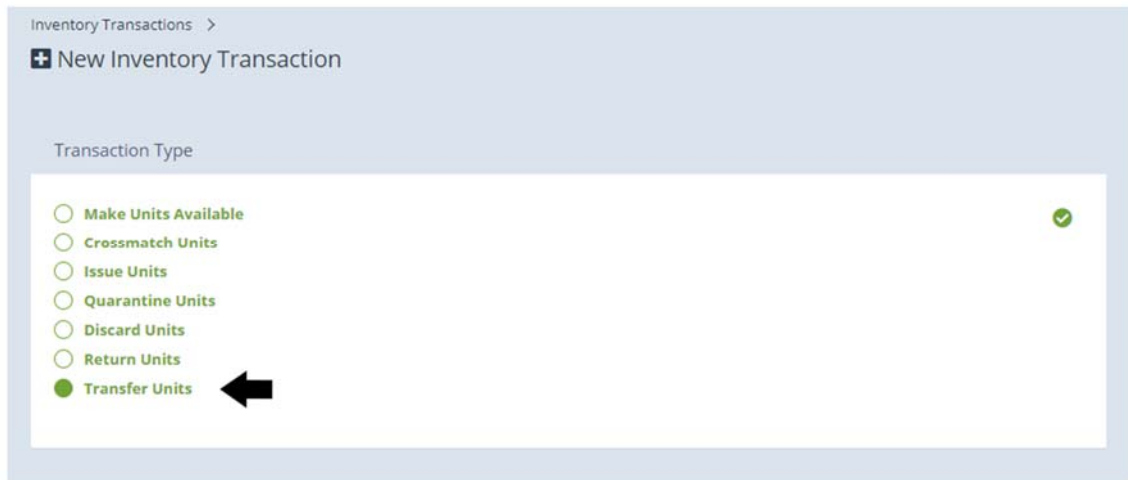
Units that failed to be reported as transferred are often discovered when LifeServe's record indicates we shipped a unit to "Hospital A", but "Hospital B" reports they have transfused the unit. Upon investigation, it is discovered that Hospital A transferred the unit to Hospital B but did not report the transfer to LifeServe. When this transfer is not documented appropriately, Hospital A could potentially receive billing, recalls, or lookback notifications that should be routed to Hospital B. This could delay the appropriate facility receiving critical information regarding a unit in their procession.

Please click the following link to our website for the SOP on Returning and Transferring Blood Products: [LS-SOP-5093 Returning and Transferring Blood Products](#). The easiest way to report a unit transfer is utilizing our online ordering system, BloodHub, by initiating a new inventory transaction.

1. Start by selecting a “New Inventory Transaction” in the upper left



2. Select Transaction Type as “Transfer Units”



3. Under Settings, enter your transaction information including specifying the transfer destination. Advance to next page.



4. Scan or enter the Unit Number and Product Code. Click Add for each product type. Read and accept terms and conditions.

The screenshot shows a mobile application interface for an inventory transaction. At the top, there is a breadcrumb trail: 'Inventory Transactions > Inventory Transaction: 50547601 >'. Below this is an 'Edit' button with a pencil icon. A progress indicator at the top right shows three steps: 'SETUP' (completed with a checkmark), 'SELECT UNITS' (current step, highlighted in red with a '2' in a circle), and 'CONFIRM' (step 3). Below the progress indicator, the text reads 'Transfer Units: #50547601 Transfer to 0026'. The main area contains two input fields: 'Unit Number' and 'Product Code', each with a blue 'see' button to its right. At the bottom right, there is a green '+ Add' button.

5. Read and accept terms and conditions. Advance to Next screen to Confirm.

The screenshot shows a mobile application interface for accepting terms and conditions. At the top, there is a toggle switch labeled 'I agree to these terms.' which is currently turned on. Below this is a text area labeled 'Enter Comments (optional)'. On the right side, there are four buttons: 'Cancel Transaction' with a red 'no' icon, 'Save Pending Transaction' with a blue 'save' icon, 'Next' with a blue right arrow icon, and a blue 'close' icon with an 'x'.

6. Confirm Transaction

Almost finished! Please click confirm to complete this transaction

Inventory Transactions > Inventory Transaction: 50547601 >

Confirm Transaction

SETUP SELECT UNITS CONFIRM 3

Transfer Units: #50547601 Transfer to 0026

Unit Number	Product Code	Blood Type	Expiration Date	Shipped to Hospital On
W037921100100	LRBC E0336V00	A-	01/29/2021	Unknown

1 Total Component(s)

Acknowledgements

Type	Who	When	Comments
Certify for Reissue	Rachael Muhs	01/18/2021 08:37 CST	N/A

Edit Transaction

Confirm

X

Rachael Muhs, MLS (ASCP)
Technical Services Supervisor
LifeServe Blood Center
rachael.muhs@lifeservebloodcenter.org
(515) 309-4947