



Return Red Blood Cell Policy

Purpose and Regulations

LifeServe Blood Center accepts Red Blood Cell returns for credit as per contracts with individual hospital customers.

Policy

Due to regulatory and contractual requirements, the following applies to red blood cell units returned to LifeServe Blood Center for credit:

- 2 segments must be attached to the original red blood cell container
 - The shipment must be received in a validated shipping container
 - The components must be packaged appropriately as per the procedure and job aids provided by LifeServe Blood Center
 - If the shipping container is not packaged appropriately, the units must be within acceptable temperature (1-10C)
 - An appropriate shipping form/packing list is included in the shipment.
Examples of appropriate forms include:
 - Manual LS-Form-5819 Return Transfer Units Form that has appropriate hospital signatures
 - A copy of the Return Transfer Units Form generated using the on-line ordering system
 - A computer printout generated using the returning party's computer system
 - Documentation allows for LifeServe staff to ensure the integrity of the storage and shipping of the products:
 - Red blood cells must have been stored at 1-6C at all times
 - Product container closures are intact
 - Label must not be defaced
 - Must not have been modified at the hospital (filtered, divided, irradiated, packed, etc.)
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